Athos Carriers (Pty) Ltd reg: 2024/107563/07 t/a Bike 4 U
Address: 6 Estoril Rd, Cavi Court, Killarney Gardens, 7441

PRIVACY NOTICE

Protection of Personal Information Act, 4 of 2013 (POPIA)

1. Who we are

Athos Carriers (Pty) Ltd, registration 2024/107563/07, trading as Bike 4 U ("Bike 4 U", "we"), is the responsible party for the personal information processed in connection with our motorcycle rental and rent-to-own services.
Information Officer: Max Kieran Sambento - 076 507 5716 - max@bike4u.co.za.

2. What we collect

- Identity details: name, ID/passport/asylum document, date of birth, driver's licence;
- Contact details: phone number, email address, residential address, next of kin;
- Financial information: bank statements, payment history, amounts owed and paid;
- Work information: delivery platform, work history, references and referrals;
- Documents you upload with an application, and photographs relevant to your agreement;
- Vehicle telematics: motorcycles owned by Bike 4 U carry tracking devices, and location data for the motorcycle is processed while it is in your possession;
- Communications: messages exchanged with us, including on WhatsApp.

3. Why we process it

- To assess and verify your application, including confirming referrals and verifying foreign documents with the Department of Home Affairs;
- To conclude and manage your rental or rent-to-own agreement, billing and payments;
- To protect our motorcycles (tracking, recovery, insurance);
- To meet legal obligations (tax, licensing, fines administration) and to establish, exercise or defend legal claims;
- To contact you about your account and your agreement.

4. Who we share it with

We do not sell personal information. We share it only with: our insurers and tracking providers; our payment, signing and communication service providers; the authorities where the law requires it (including traffic fine redirection); and our professional advisers. Service providers process information on our instructions under confidentiality obligations.

5. How long we keep it

We keep personal information for as long as your application or agreement is active and thereafter for as long as the law requires or as needed to resolve disputes and enforce agreements, after which it is deleted or de-identified.

6. Security

Personal information is stored on access-controlled systems. Only authorised staff can view it, and reasonable technical and organisational safeguards are maintained against loss, damage and unauthorised access.

7. Your rights

Under POPIA you may: request access to the personal information we hold about you; ask us to correct or delete it; object to processing in certain circumstances; and complain to the Information Regulator (South

Africa) - complaints.IR@inforegulator.org.za / www.inforegulator.org.za.
To exercise any of these rights, contact the Information Officer at max@bike4u.co.za or 076 507 5716.

This notice may be updated from time to time; the current version is always available at bike4u.co.za. Last updated: 28 September 2026.